

Compliance of products/product components with applicable directives

Dear Customers,

The fulfillment of the applicable guidelines on the environment and user protection of our products and product components are of central interest to us.

In accordance with the guidelines, we therefore carry out evaluations of the components used and/or assembled products in a continuous process, which have as their content the conformity of these with the above-mentioned guidelines.

In the case of the Reach or ROHS directive, for example, we request the necessary evidence from our component suppliers and, if necessary, supplement this by carrying out or commissioning material analyzes internally.

The evaluation results flow into the database of our merchandise management system and can be queried from this with all the necessary data contexts.

At the customer's request, if necessary, we create certificates for the compliance status of the components and pass them on to our customers.

In recent months, we have received an increasing number of customer inquiries about registrations in customer-owned or public portals about material compliance. Our component and product data should be stored and maintained in these by eaw. Requests are also made to complete and sign customer-specific certificates of compliance of our products with specific directives.

Please understand that we cannot carry out data maintenance on company-external media without taking over the time and personnel expenses. Furthermore, we are not willing to store sensitive product data on media that eaw cannot clearly assess in terms of data protection and security.

In principle, eaw does not use certificate forms provided by customers for legally binding information on compliance with guidelines. We replace these with corresponding certificates developed in-house at eaw based on our current database. The certificates contain all component and product information required for compliance with the directive.

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Management

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